

Business Conditions and terms

The following applies to all 1-2 day courses organized by Skulderteam Ballerup I/S. Please note that regarding other activities such as conferences, e-learning courses and such, the business conditions can vary so please check the specific activity on our webpage for specific business conditions

When you have signed up for one of our courses, you will receive e-mails with the following:

- o A message of whether there is an opening on the course of interest or not. If you do not receive a message for us, informing you whether you have a place on the course, please contact us by email
- o Account information and deadline for payment. If you fail to meet the payment deadline your course place waives. The price includes all teaching material as well as lunch.

We reserve the right to cancellation of courses due to illness or lack of registrations and due to an unforeseen change of educational site. If the course is canceled, the full course fee will be refunded. If the educational site is changed, we will contact you again, and you will be able to opt out with no cost / full refund of course fees, if you want to. Expenses for hotel, flight, lost wages and other costs are not included in the course fee and will not be refunded in case of a canceled course.

We reserve the right to fully booked courses, and you are not guaranteed a place until you have received a positive indication from us that there is an opening on the desired course.

You have the full responsibility of how to apply the techniques acquired during and after the course. If a student or teacher harms another student during our courses, it is the former which bears full responsibility.

If you have complaints, we must be made aware of these immediately, so that we can do something about the problem.

If you are not able to attend a course:

Once you have registered for a course, you have the subsequent 14 days, where you can cancel your registration and receive a refund of the full amount. If you register for a course within 14 days of the course date you forfeit your right to cancel / withdraw registration.

Should you, after 14 days, become ill/ unable to attend, you will receive a refund of your course fee in relation to the following:

- o 1-3 months before the course starts: 50% of the fee.
- o Less than 1 month before the course start: 0% of the fee.

If we manage to sell your place to another, we will refund the full course amount to you.

In case of doubt in relation to the above, we refer to the Danish Sale of Goods Act.

Please contact us if you have questions.

Yours Sincerely,

Skulderteam Ballerup I/S Ballerup